

Gregory H. Watson
Chairman
Business Excellence Solutions, Ltd.
Espoo, Finland

Mr. Watson is one of the world's leading quality consultants. In May 1994, he founded his consulting company following an assignment as Vice President for Quality at Xerox Corporation. Before Xerox, Mr. Watson served as Vice President for Benchmarking at the American Productivity & Quality Center where he was instrumental in founding the International Benchmarking Clearinghouse. Previously he was Chief Quality Officer at Compaq Computer and had been Manager of the Corporate Quality Leadership Development Program at Hewlett-Packard. Mr. Watson moved his consulting operations to Finland in 2002, following a long-term consulting assignment with Nokia Mobile Phones. His company conducts global consulting in all matters relating to business improvement and specializes in executive coaching for application of scientific methods to enhance quality leadership and he has delivered quality instruction in more than 40 nations.

Mr. Watson was recently elected President of the prestigious International Academy for Quality (for the term 2009-2012) and he is a Past-President and Fellow of the American Society for Quality. He is the author of twelve books which have been translated into eleven languages. His books have been honored by receipt of several awards: the Walter E. Massing Medal, Philip B. Crosby Medal, Library Journal Best Business Book of the Year, and Fortune Magazine Book-of-the-Month. Mr. Watson has completed six professional and engineering certifications, been named to four academic honor societies, elected to a Fellow in seven professional associations and awarded Honorary Membership in both the Chartered Quality Institute (United Kingdom) and the Russian Organization for Quality. In recognition of his contributions to quality he received the Royal Order of the Amaranth (Sweden), Medal of Merit (Brazil), the E. Jack Lancaster Medal (American Society for Quality) and the President's Award (Association for Quality and Participation).

Mr. Watson graduated with honors with a Bachelor of Arts degree in Philosophy and Chemistry from Taylor University. He holds a Master of Science degree in Systems Management from the University of Southern California, a Masters of Arts degree in Legal Studies from Antioch School of Law and a Master of Science degree in Industrial Engineering and Management from Oklahoma State University. He is also a graduate of the National Defense University. Presently, Mr. Watson is a doctoral student in business administration at the Maastricht School of Management. He serves on Executive Advisory Board for both the European Organization for Quality and the Juran Center for Leadership in Quality at the Carlson Graduate School of Business of the University of Minnesota.